mr.jeanjoseph@gmail.com

(919) 590-0999

# FREDNEL JEAN-JOSEPH
## Full stack Web Developer
Portfolio / GitHub / LinkedIn

## Summary

Entrepreneurial full-stack web developer heavily focusing on web development. My goal is to build value by maintaining and building projects of highest quality to better our community and contribute to the growth of our environment. I have experience working in teams as well as without supervision as I am flexible, adaptable, and very passionate about delivering the best technical solutions.

## Education

**Grand Circus of Detroit – April to June 2021**

- Fullstack C#/.NET Bootcamp (Full time)
- Backend:  C#/NET, MVC5, T-SQL and SSMS, Web API
- Frontend:  JS, HTML/CSS/Bootstrap with TS/Angular 12+

**East Carolina University – Spring 2018 to Summer 2019**

- BSBA Management Information System
- GPA 3.775/4.00

## Technical Skills

**Frontend**

- JavaScript, jQuery, Ajax
- HTML5, CSS3, Bootstrap
- KendoUI, Angular 12+

**Backend**

- C#/.NET, ASP.NET MVC,
- ASP.NET WEB API
- .NET Framework, .NET CORE 3.1+

**Databases**

- MS SQL Server, T-SQL
- SSRS, SSIS, ORM

**Tools**

- GitHub, Bitbucket and Jira Software
- Bamboo and Jenkins CI/CD tooling

## Experiences

**Maximus/Attain / Software Developer – 08/2022 to Present**

- Tasked with development such as adding new features, capabilities, and improvements.
- Creating and updating existing SQL queries for data retrieval and manipulation
- Debugging, testing, and maintaining ASP.NET MVC application codebase
- Collaborating with other team members on various projects across departments.
- Developing and maintaining documentation and testing procedures to ensure high-quality results.

**Technology & Business Solutions LLC / Software Developer – 08/2021 to 06/2022**

- Developing and adding new features, capabilities, and improvements
- Debugging, testing, and maintaining the legacy codebase
- Collaborating with other team members and brainstorming new concepts.
- Troubleshooting support issues on request.

**Accenture PLC / CRM Analyst – 05/2019 to 04/2021**

- Provided helpdesk support for North Carolina State Purchasing System, NC eProcurement.
- Resolved technical problems relating to business-critical customer facing portal resulting in system performance and scalability improvements.
- Diagnosed, troubleshoot, and resolved ranges of software, and connectivity issues. Excelled at probing and researching, analyzing, and rectifying problems.
- Received excellent evaluations on monthly performance reviews for teamwork, customer service, communication skills, and technical problem-solving.
- Software used to perform daily tasks include ServiceNow CRM, PowerBI, Advanced Excel, JIRA, and the continuous learning of the new software as they become necessary tools to solve customer-related issues.

**Sprint Nextel / Lead Retail Sales Consultant – 10/2006 to 02/2017**

- Delivered sales and profit growth through strategic sales practices that resulted in 31% and above sales increase month over month.
- Recruited, trained, and retained exceptional team members.
- Analyzed business strategies and processes to determine gaps and developed action plans to improve performance.
- Oversaw store operation and established daily and weekly cash reconciliation process.
- Handled customer complaints and escalations and reduced churn by 50% month over month.